Session Objective

1. SAP Modernization Program
   Background & Current Phase 3

2. Phase 3 – S/4HANA what to expect

3. Training and Support
Program Background

Support of the existing SAP platform on which the University of Toronto systems are built will cease by 2025. In 2018 the University signed a new contract with SAP to upgrade/modernize these systems ...

Approximately 5,000 customized programs, 2,500 tables, 140+ Interfaces
51 instances, Production DB: 697 GB
# Program Workstreams

## SuccessFactors
- Expand and/or replace **all Talent Management products** at the University of Toronto including:
  - ✓ Staff Learning Management Module (new)
  - ✓ Performance and Goals (replaces Halogen)
  - ✓ Recruiting (replaces Taleo)
  - ✓ Onboarding (new)
  - ✓ Succession Planning (new)
  - ✓ Employee Central (replaces components of HRIS – employee profile and org structure)

## S/4HANA Finance Upgrade
- Migration of the U of T **Finance System to SAP S/4HANA Finance**
  - ✓ Migrate to the Business Partner
  - ✓ Upgrade entire Finance System to the HANA database
  - ✓ Code clean up
  - ✓ Optimize some business processes and enable new technology (e.g. Fiori, Embedded Analytics)

## HANA Database Upgrade
- Upgrade all systems at U of T including **HRIS Core and the Research Information System** to the new HANA database to allow for
  - ✓ *improved system performance*
  - ✓ access to the **new web interface design tools** to allow for a better user experience

## AMS Cloud Migration
- Migrate all systems at U of T from the University data center to the Azure data center on Front Street to allow for:
  - ✓ *improved system performance, reliability and security*
  - ✓ 24/7 monitoring
Improved User Experience

Human Resources

Finance – Future – ERDD on the Web

All Claims (15) Create New Claim

Audit Number: 20210122
File Document Number: N/A
Claim Name: Calgary Conference
Personnel Number: 1104582
Claim Name: Ottawa Field Trip
Personnel Number: 1109863
Claim Name: Buffalo Deli Laptop
Personnel Number: N/A
Claim Name: June Phone Bill
Personnel Number: 1105896
Claim Name: 23350531777
Personnel Number: Vancouver Trip
Claim Name: 23350531788
Personnel Number: SAP Conference
Claim Name: 23350531789
Personnel Number: Staff Field Trip 1
Claim Name: 23350531800
Personnel Number: Staff Field Trip 2
Claim Name: 23350531799
Personnel Number: Staff Field Trip 3
Claim Name: 23350531800
Personnel Number: Staff Field Trip 4
Claim Name: N/A
Personnel Number: Staff Field Trip 5
Claim Name: N/A
Personnel Number: Staff Conference 1
Claim Name: N/A
Personnel Number: N/A

Budget Analysis

Research
Vision for Finance – Evolve Systems Over Time

**Performance**
In-memory database design (i.e. HANA)

**Optimization**
Resolve existing FIS Pain Points (e.g. Vendor Account Management, Account Reconciliation, Reporting)

**User Experience**
Fiori Applications (e.g. ERDD and others)

**Insights**
Embedded Analytics

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Work Stream #1 – November 2020
Technical Migration to S/4HANA

Work Stream #2 – November 2020 and beyond
Leverage modern SAP technology for value to the University
AMS S/4HANA will be released to end users at 7am on Tuesday, November 3, 2020
Major Changes

1. **New SAP GUI Theme**

   Enjoy Theme is no longer available

   Blue Crystal is recommended/default

   The differences between the Enjoy Theme and the Blue Crystal theme are primarily cosmetic. A quick comparison is available at the link below:

Major Changes

2 SAP Business Partner

Limited impact: end users who create or change customers and/or vendors will use the new Business Partner function.

There is no change when processing transactions. Users will continue to use Vendor and Customer accounts as they do now.

If displaying a Vendor or Customer master record, the information will now be viewed through the Business Partner display transaction.
Major Changes

Elimination of the RPT Clone

RPT Clone resulted from AMS historical performance shortcomings

Evolved into other use cases

New solution will:

- Be web-based
- Use login via UTORid
- Provide AMS reports that see heavy usage during AMS lockout periods (e.g. payroll, fiscal ME, fiscal YE, Holiday break)
- Have a more modern “Belize” theme
Major Changes

Improvements to ERDD on the Web (2021)

Modernized user experience

Latest SAP web technologies

Responsive to your screen/device
Training and Support

- FAST-hosted online S/4HANA information sessions (more details coming soon):
  - October 27\textsuperscript{th}
  - October 29\textsuperscript{th}
  - November 4\textsuperscript{th}

- A dedicated S/4HANA page will be established on the Financial Services Department website ([https://finance.utoronto.ca/](https://finance.utoronto.ca/)), containing all supporting documentation and information.

- All impacted FAST Team reference guides, simulations and Knowledge Center articles will be updated to reflect S/4HANA changes.

- On-going support will be available through your FAST Team Faculty Representatives, and the general [FAST.HELP@utoronto.ca](mailto:FAST.HELP@utoronto.ca) mailbox
SAP Modernization Program

2019
- SuccessFactors LMS/P&G
- Transfer H/W to Azure

2020
- Recruitment
- S/4HANA Finance

2021
- Research MRA Finance
- Succession Planning
- RFP Employee Central
- Finance UX